



Dear Member,

We have \$25 waiting just for you! When you complete your Annual Wellness Visit anytime in 2017, we will reward you with a \$25 gift card. A yearly physical exam helps you and your doctor work out a care plan to help you stay healthy.

Preventative services help you stay healthy and can catch some conditions early enough for treatment and keep current conditions from getting worse. Start getting healthy and earn your rewards today. It's easy!

- 1 → Have your doctor/provider sign the box on page 2 at the time of the visit.
- 2 → Once all of the services on the form have been signed, select your \$25 gift card choice below.
- 3 → Mail or fax the completed form by December 31, 2017. Your gift card will be mailed to you; please allow 8 to 12 weeks for processing.

If you have any questions about this incentive program, please call our Customer Care Center at (877) 874-3930, TTY users should call 711, 8 a.m. to 8 p.m., 7 days a week.

Thank you.

Quality Management Department
University Care Advantage (HMO SNP)

FREQUENTLY ASKED QUESTIONS – Q & A

Q. What if I forget to choose which gift card I want?

A. If you do not choose a gift card, we will send you a JC Penney gift card.

Q. What if I forgot my form when I went to my appointment?

A. You or your provider's office can download a new form from our website at www.universitycareadvantage.com.

Q. What if I lose my gift card or it is stolen?

A. Lost or stolen gift cards will not be replaced.

University Care Advantage is an HMO SNP with a Medicare contract and a contract with the Arizona Medicaid program. Enrollment in University Care Advantage depends on contract renewal.

This information is available for free in other languages. Please call our Customer Care Center at (877) 874-3930, TTY users should call 711, 8 a.m. to 8 p.m., 7 days a week.

Esta información está disponible gratis en otros idiomas. Favor de llamar a nuestro Centro de Atención al Cliente al (877) 874-3930, usuarios de TTY deben llamar al 711, de 8 a.m. a 8 p.m., 7 días de la semana.

University Care Advantage (HMO SNP) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-874-3930 (TTY: 711).

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-874-3930 (TTY: 711)。



Annual Wellness Visit Form

Member Name: _____

Member ID Number: _____

Member DOB: ____/____/____

For Providers: Please complete the following information at the time of the member's visit.

ANNUAL WELLNESS VISIT

Valid: An Annual Wellness visit done in 2017.

Date of Service:

Doctor Name:

Doctor Signature:

For Member:

Choose your \$25 Gift Card: Please make only one selection.*

- Subway JC Penney

*If you do not make a selection, we will send you a JC Penney gift card.

Mail or Fax Form: When all services have been completed, please mail or fax this form.

By Mail:

University Care Advantage
Attn: Wendy Gjeltema
2701 E. Elvira Road
Tucson, AZ 85756

By Fax:

(520) 874-3470

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Thank you!

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